



Forensics and Data Recovery

Business Vitals' Forensics and Data Recovery service collects evidentiary information that may be used in civil or criminal legal proceedings. This service may be employed for any of the following scenarios:

- Collecting information from computers belonging to defendants or litigants in criminal or civil cases.
- Recovering data after a hardware or software failure.
- Investigating a security breach to determine how an attacker gained access or what the attacker did.
- Gathering evidence to support the termination of a "problem employee".
- Collecting information used in troubleshooting, debugging or performance optimization.

A clear "chain of custody" is maintained to ensure that the evidence has not been altered or tampered with and has been properly managed since seizure of the original source.

Engagement Objectives:

- Retrieve evidentiary information from its original source.
- Preserve the source of the information in its original state and secure it from tampering or alteration.
- Maintain a clear "chain of custody" of the information from its original seizure, through the investigation.
- Present analysis of the evidence to assist with the legal case.

Benefits:

- A reproduction of evidentiary information guaranteed to be in its original state.
- Preservation of the original source of the information.
- A clear chain of custody that documents everything that has been done with the information.

Most Frequently Asked Questions (FAQ):

1. How do I engage Business Vitals to help me with a computer forensics investigation?

When you contact Business Vitals about computer forensics and data recovery, a security consultant will meet with you to identify and understand your requirements, and draft a statement of work that accurately describes the work to be done. The statement of work will include a time line and the cost for performing the work. The consultant will review the statement of work with you to confirm that it accurately describes the work to be done, and after it is signed by both parties, the work is scheduled.



Outsource Your Technology Risk™

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